

[FOR IMMEDIATE RELEASE]

ABG Communications Announces Update to BridgeSuite™ Software Solution

Mira Loma, CA – June 7th, 2018 - ABG Communications, a premier leader in healthcare communications, recently announced an exciting upgrade to the popular BridgeSuite™ web portal. For 40 years, ABG has partnered with clients in the healthcare insurance, corporate and Medicare industries, to provide streamlined solutions that deliver accurate, timely information using secure channels.

On an ongoing basis, healthcare plans face the challenging task of providing their members with critical, and often times legally required documents that relate to their benefits. Member communication regulations continue to change and the number of imposed penalties have reached record-breaking levels within the last three years alone^[1].

BridgeSuite's overall goal is to enable greater productivity while ensuring improved ROI for effective and secure customer communications management. ABG Communications was excited to share the news with their business partners, which included a sneak peek at the key changes that are included in the release:

Some of the new functionality in BridgeSuite™ includes:

- Ability to upload multiple files in a zip via SFTP
- New record suppression logic rules
- Direct PDF rendering
- Web portal optimized for speed and performance
- Ability to upload additional file types (.txt, .csv and others)
- Automatic PDF export to SFTP options
- Enhanced lookup functionality
- Faster Document Rendering

In the announcement, ABG Communications thanked current BridgeSuite™ users for their ongoing feedback, which helped the ABG team to “invariably improve the usability and capability of our products and services.” The company's data-driven, people-powered approach is popular with health plans, providers and pharmacy benefit managers who are working to provide more efficient and engaging member communications.

About ABG Communications

As a healthcare technology solutions and business process outsourcing company, ABG provides clients with access to our proprietary technology, BridgeSuite™, along with a state of the art high speed print and mail fulfillment production facility. ABG's innovative technologies help businesses manage their essential member and customer communications, providing cost-savings and improved results.

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Related Links: abg-communications.com

1. Modern Healthcare - <http://www.modernhealthcare.com/article/20150413/NEWS/150419982>