

ERP Integration Platform for Shopify

How do I install the app?

Installing the Shopify app is step 1 of building your integration solution with eBridge Connections! To install the app, login to your Shopify store, search for “eBridge” and click on the “Get App” button. When the app has been installed and you receive your welcome email, within 15 minutes you can log on to your eBridge ePortal account and view your Shopify orders in your ePortal inbox. To continue building your integration solution with eBridge by integrating documents into your ERP, you’ll need to speak with your assigned integration specialist (they’ll reach out to contact you after you’ve installed the app).

How do I bring my orders from Shopify into eBridge?

When you install the app, your Shopify connection will be configured to retrieve orders from your Shopify store to your ePortal account. The first time you run the app, orders with a Last Updated Date within 5 days of app installation will be retrieved. Approximately every 15 minutes ePortal will retrieve orders from your Shopify account.

How do I get my orders from eBridge into the ERP?

Following the implementation of an ERP integration solution from eBridge Connections, orders from your ePortal account will be integrated into your ERP as they arrive on ePortal. Your ERP configuration will determine where and how documents are integrated to meet your business needs. If there are any errors while integrating documents, you will be alerted of an error. To set up your ERP integration, please contact your assigned integration specialist.

Which ERPs do you support?

eBridge Connections powers Shopify integration with the leading ERP and accounting packages such as Microsoft Dynamics AX, GP, NAV & SL, Sage 100, 300 & 500, NetSuite, SAP Business One, Epicor Enterprise and many others.

What kinds of data can eBridge integrate between Shopify and my accounting system?

Orders, Shipment Updates, Inventory Updates, Product Updates.

Can I bring in sales orders as sales invoices?

This will depend on your ERP and our current product offerings. With an eBridge integration, we can integrate data to meet your business needs – even custom CSV files!

Can I schedule unattended processes for orders and inventory? Yes, on ePortal you can specify the frequency (daily, hourly, or every 15 minutes) to retrieve documents from your ERP.

How much does it cost?

Pricing is based on the data touch points (eg. orders, inventory, shipping updates, etc.) and the accounting/ERP system requiring integration. It includes a one-time setup fee and annual service fees. Your assigned integration specialist will be able to provide you with a complete quote once they've been able to confirm your business requirements.

Who can I contact for help?

For more information please contact us at 1-800-755-6921 or email info@ebridgeconnections.com.