

Fall '19 Release Summary

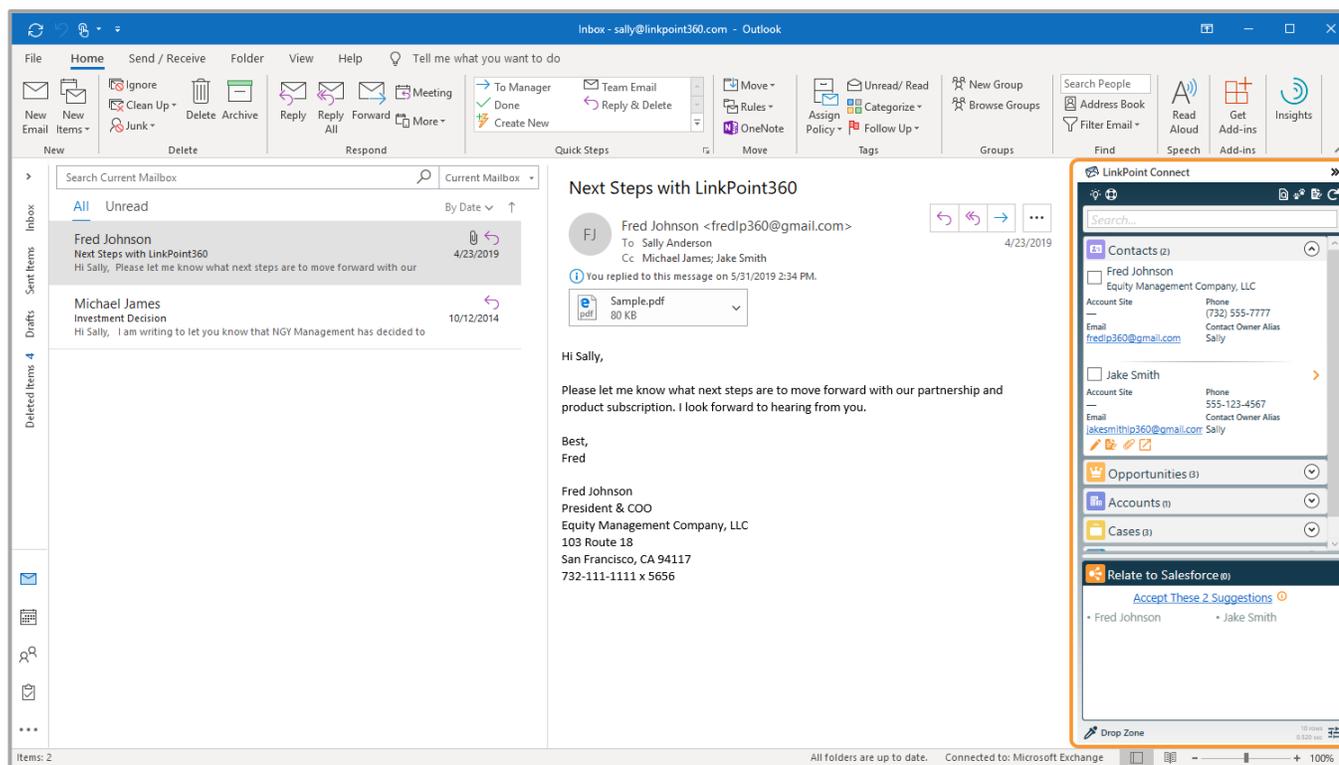
LinkPoint Connect

LinkPoint360 is dedicated to enhancing its products with a constant eye to user experience and productivity. The Fall '19 release premieres a complete redesign and optimization of all LinkPoint Connect functionality with an enhanced Side Panel.

Highlights

Updated Design

The Side Panel has a new look! Our fresh UI makes it even easier to navigate, locate, and interact with Salesforce data within Outlook.

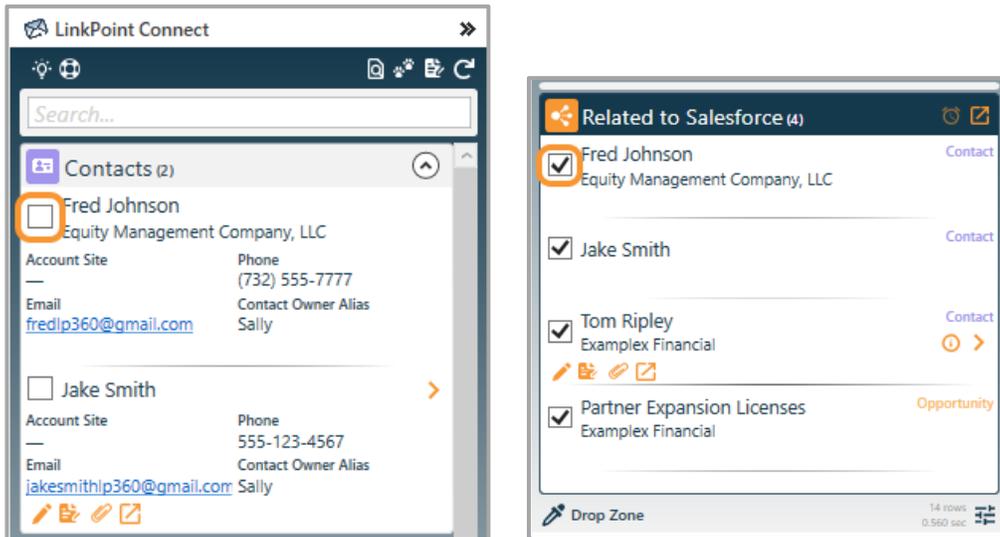


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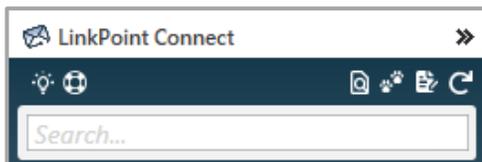
Single Click Email Recording

Email recording has a new home. Record Window functionality has been migrated to the Side Panel. Select an inbound email or compose an outbound email with recipients added to the To, Cc, or Bcc fields. The Side Panel displays related Salesforce records for reference. Simply check the box next to each record that you would like to record the email to.



Enhanced Search

Find any record, any time. Enhanced search allows users to locate specific records searching on an expanded number of Salesforce data fields. Quick Find search lets users search within displayed results to narrow down presented content.

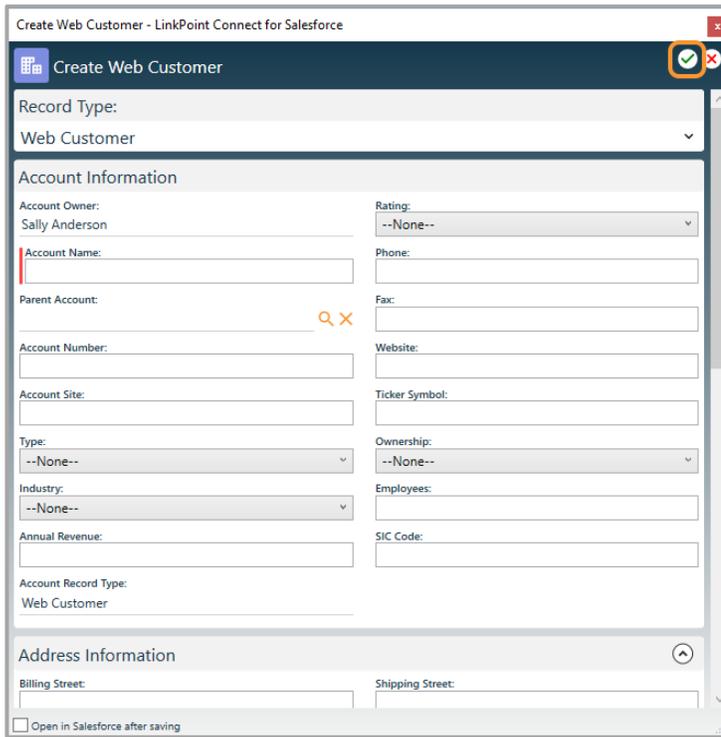


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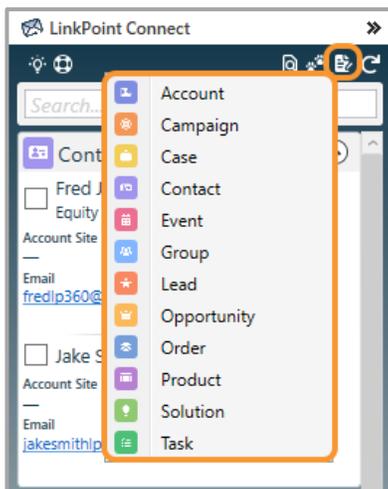
Refreshed Forms

Introducing...SnapForms! SnapForms are updated and refreshed forms that let users create and update existing Salesforce records right from Outlook. SnapForms include support for required, dependent, and inline fields, making them more dynamic out-of-the-box.



Custom Comes Standard

Working with Custom Objects? No problem. The enhanced Side Panel automatically detects the Custom Objects you have access to in Salesforce. You can create, edit, and search on these items with ease.



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Resources

Our complete redesign extends to our support documentation. Users switching to the Fall '19 Release will want to review the dedicated [User Guide](#) and [Knowledge Base](#) articles for details on all updated system functionality.

A Note about Software Upgrades

The Fall '19 Release is available for LinkPoint Connect for Salesforce: Desktop Edition integrations.

Products and services provided by LinkPoint360 are automatically updated by default. Individual users may, in most cases, [change their update preferences](#) within LinkPoint Assist.

Some organizations may request that upgrades be disabled by default and then manually released at the discretion of internal IT teams. If you see new features or functionality listed within the release notes but do not see the new features in your instance of LinkPoint Connect, please contact your System Administrator.

Additionally, to preserve existing configuration for our clients, accounts running our application for Citrix/VDE set ups, those with prior custom deployments, and those for our Solutions integrations will not receive automatic upgrades. If you would like to upgrade your users to the Fall '19 release, please contact your Account Executive or customersuccess@linkpoint360.com.