

ezMediscribes

Improve the quality of your Clinical Documentation to ensure accurate representation of healthcare services

Simple workflow integration with interfaces that are tested and validated by the top EHR vendors. Safe, Secure and Efficient

*Why will you
LOVE
ezMediscribes as
Transcription &
Clinical
Documentation
Partner?*



It is the guarantee on Turnaround Time with Quality and the annual fixed-cost model with up to 50% cost reduction. There is no capital expenditure, providing a cost-justified choice. Our end-to-end medical transcription solution processes dictations from a standard telephone, Digital Voice Recorders, PC dictations and Smart Phone applications. The 256-bit SSL encryption for all data file transfers provides secure data exchanges between our Louisville data center and our customer networks.

With ezMediscribes, you have the power to improve patient care through complete clinical documentation with the ability to add mission critical products and services, such as computer-assisted coding (CAC), automated CDI, data mining and clinical analytics, all the while driving down costs.

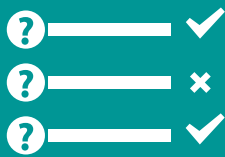
Our team of seasoned, experienced transcriptionists (many of which were hired through our hospital onboarding program) focus on delivering a quality benchmark of 99%+ on each transcribed report. Mediscribes is a Six Sigma company utilizing Lean Six Sigma's DMAIC methodology to continuously improve our quality and processes.



Interfaces and Workflow Automation

Our Document Management System enables real-time tracking of all dictations and transcripts with complete audit & version control. The system can emulate any/all dictation system prompts and keypad function keys. Our end-to-end HIM platform makes each transcript available on our web-based document management system for review, edit, print and electronic signature.

The systems were developed with an open-architecture to enable complete integration with health information systems and EHRs. Through interoperability and EHR vendor collaboration, we have verifiable expertise interfacing with all the leading EMR/EHR systems.



Unique Onboarding Program for your MTs

We understand a Hospital's concern regarding future employment of their existing Transcription workforce. Our unique Transcriptionist Onboarding Program ensures that your in-house transcriptionists continue to transcribe for your physicians, however, are hired by us and are moved to our payroll. We provide an excellent work environment, including work from home and flexibility in hours.

MTs are eligible for a comprehensive benefit package that includes an attractive sign-on bonus, production incentives, John Hancock 401k and Health/Dental Benefits. You no longer need to recruit, hire and manage a transcription team.

Strong Customer Advocacy

Unparalleled customer satisfaction, > 94% Net Promoter Score

Providing services since 2004, our customer base includes hospitals, clinics, group practices, academic healthcare and government healthcare institutions. With verifiable references, our case studies demonstrate how our products and services consistently meet and have surpassed customer expectations. Our customer satisfaction ratings prove without a doubt that our employees are focused on the importance of fulfilling your needs and expectations - every day.

No automated phone answering systems, our Customer Care desk is manned by trained Customer Service Representatives - 24 hours per day, 7 days per week, 365 days per year. We are there when you need us the most!

Marin General Hospital

Celia Lenson, RHIA, Director - HIM

“When searching for a new transcription vendor, Marin General Hospital’s objectives were to partner with a vendor who understood service, people, quality and potential for growth. Mediscribes is our vendor for the following reasons:

- ✔ Quality of management!
- ✔ Extraordinary people with in depth knowledge of clinical documentation and protection of patient health information.
- ✔ If service levels aren’t met, they credit their report 100%.
- ✔ Exceptional references – every reference sings praises.”

Up to 50% savings in existing transcription cost

Our “No Start-Up Cost” program is designed to help our customers migrate to our transcription program with zero capital investment. This, coupled with our Quality and Turnaround Time Performance Guarantees (if the report is not there on time or does not meet contracted Quality - that report is FREE), ensures rapid Return on Investment and guaranteed savings.

While you choose your unit of measure preference, the Fixed-Cost program provides for a review of your annual transcription costs. Accordingly, the costs are reduced up to 50% and you are invoiced at a fixed monthly rate. Appreciated and well-received by CFOs, the fixed-cost method guarantees a stable forecast of transcription expense year-over-year.

Champlain Valley Physicians Hospital (CVPH)

Maureen Stiefel, Manager - HIM

“The two main reasons we chose Mediscribes were our sense that Mediscribes shared the same passion for excellent customer service that we embrace here at CVPH, and that the Mediscribes team was on top of our needs and willing to accommodate and respond quickly.

The overall impact for CVPH with our Mediscribes partnership is having a very consistent and amazing turnaround time. All work is returned within our contracted time, or better.

We have accomplished our goal of reducing of one half of what our cost had been with CVPH in-house staff. We feel confident that Mediscribes will continue to strive for CVPH.”

For a transcription solution that provides stellar quality & disciplined TAT, schedule a demo today with a powerful business partner.

For more information on how ezMediscribes can assist your organization, contact our ezMediscribes Sales Representative by calling us at **(866) 473-5655** or visit us at **www.mediscribes.com**

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Transforming the Patient Story into Meaningful and Actionable data since 2004. We provide intuitive solutions, focusing on positively impacting the healthcare customer's entire clinical documentation and revenue cycle operations.