Systemware's Hosted Content Cloud Solution

An intelligent content services platform without the infrastructure

Content Cloud is an intelligent content services platform enabling organizations a fast and secure way to instantly access critical business content anytime, anywhere. Systemware offers flexible hosting models to best accommodate the custom needs of your organization including our fully hosted solution.

There are a variety of leading global providers that offer cloud hosting solutions such as Amazon Web Services, Azure and others. With a fully hosted Content Cloud, organizations enjoy the same benefits and capabilities of our on-premise offerings, but without the strain and hassle of maintaining costly infrastructure and keeping multiple systems up to date with the latest technology advancements.

Why Choose a Fully Hosted Cloud Solution?

In-house Support and Development

Systemware solutions are fully developed, tested, and supported in-house. Our product development and support teams are not outsourced to third-party consulting or service groups, so there is never a question of ownership. With a fully hosted solution, we provide around the clock support with a real person, available 24/7 to assist you. Our in-house teams provide peace of mind that your systems are being expertly managed by the same group of people who created our Content Cloud solution.

Enterprises spend anywhere from **60% to 85%** of IT budgets to maintain their infrastructure.

No infrastructure costs

Maintaining and upgrading infrastructure can be very expensive and time consuming for organizations. With a hosted Content Cloud, there are no infrastructure costs such as hardware, data centers, and networks.

Fast time to market

Content Cloud provides a fast installation process allowing your organization to be up and running on a hosted solution in days. With Content Cloud's robust elasticity, organizations can scale their capacity up and down quickly as their needs or capacity dictate. For outdated systems, the Systemware Legacy Archive Processor (LAP) can have businesses migrated to a modern content services platform in weeks without disruption.

Automatic updates

Automatic updates keep your systems on the latest software releases and ensure compliance is being properly maintained with critical security installs. New features and functionality are done transparently with no disruption to business processes and provide an improved user experience with the latest innovations.

Security above and beyond

Content Cloud provides client security integration, SOC2 compliance, and secured transmission feeds to ensure proper data protection laws are being followed and represented in the best interest of your organization. Our governance features such as data masking and encryption, both during transmission and when stored, protect sensitive personal information from being accessed or shared by unauthorized users.

Real-time Information

Having access to critical content as it happens allows your organization to maintain a competitive edge while moving at the speed of business. Content Cloud provides immediate access to information as it is collected into your system.

Monitoring & usage analysis

Our support team monitors client systems to ensure top performance expectations are being met. We proactively troubleshoot issues and conduct usage analysis to inform organizations of inefficiencies and areas where improvements are needed. Our usage reporting tools provide a way for organizations to view patterns and measure activities such as what resources are most often accessed, and by whom. This valuable insight helps guide organizations on future projects and roadmaps.
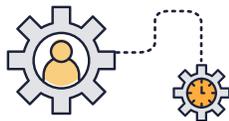
Service Level Agreements

Service Level Agreements (SLA's), are a critical piece of our business relationships and clearly define the high quality of service and availability you can expect to receive from your investment. At Systemware, our SLA's provide a promise and commitment to your organization that is fully supported and adhered to by our onsite teams.

Convenient pricing models to fit any budget

Systemware offers convenient pricing models tailored to fit your unique organizational budget, needs, and objectives. For more information about Systemware Content Cloud's flexible pricing, speak with one of our content services experts today at 844.343.0200

We know expertise matters when deciding to trust a business partner to host your critical information assets. Systemware has been providing content management solutions to some of world's largest organizations for almost 4 decades. Our team of dedicated employees believes in our products and our mission, and we are ready to help move your business forward.

Learn more about Systemware Content Cloud, schedule a consultation with one of our experts.

Call Us 844.343.0200 or visit **systemware.com**